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THE NEWSLETTER
of the
NORTHEAST CAMPGROUND
ASSOCIATION, INC.
NUMBER 138 FEBRUARY 2024



NORTHEAST CAMPGROUND ASSOCIATION PRESENTS

CAMPFIRE LAUGHTER & LEARNING 2024

MARCH 21 - 23 IN SOUTHBRIDGE, MA

ASCAP MUSIC LICENSE NOW AVAILABLE FOR SUMMER 2024

NCA Scholarship Application Time!

- Around The States NCA welcomes Campground Owners of New York
 - Business Member Products & Services

Conference Program & Registration & More!



Come See a **DEMO** in **Booth** #18 at the NCA Trade Show

PEAK ENERGY SAVER





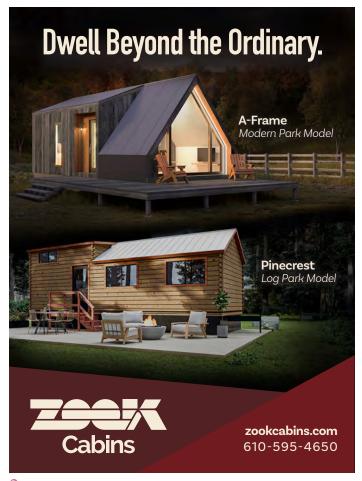
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Published by the Northeast Campground Association, Inc.

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P.O. Box F

Randolph, VT 05060 info@campvermont.com www.campvermont.com

Your Park, Our Priority.



CAMPFIRE LAUGHTER & LEARNING

2024



Northeast Conference on Camping

MARCH 21 - 23

Same Location/New Name: Wellsworth Hotel

14 Mechanic Street, Southbridge, MA

For Reservations: (508)-765-8000

Mention: Northeast Conference on Camping

Or online: www. Wellsworth Hotel.com

Group Code: TNCOC181

Presented by:

The Northeast Campground Association, Inc.

Details at: CampNCA.org/conference

cyndy@campnca.com or (860) 684-6389

Northeast Conference on Camping

Thursday, March 21st - Day #1

7:30 - 9:30 AM Breakfast Add-On ~ 12:15 PM Lunch is Served! ~ 6 PM Buffet Dinner

9:00 AM - NCA Scholarship Board Meeting 10:00 AM - NCA Annual Meeting - Campground Members Welcome

11:00 AM - Experience a brainstorming & activity event to enhance your guests' camping vacation with The Activities Crew

1:30 PM - Know Your Customer: Using Your Campgrounds Data for Marketing and Operations with Billie McNamara of Loon's Haven Family Campground, ME

Data is a valuable resource that is often neglected, or misunderstood. In the campground industry we have so much data available to us, but we also have data that is specific for our parks. Whether it be through reservation software, Google Analytics, or other connected data sources, we have access to use it to better our marketing and operations. This class will give you the tools to use that data to improve your customer base, marketing, and the way your park operates.

1:30 PM - Let's talk Investments and What Is Available to You with Dan Sparta, Axial Finacial, MA

3:30 PM - Growing Outdoor Hospitality Professionals with Ashley Migliaccio, Hidden Acres Family Campground, CT

Growing Outdoor Hospitality Professionals provides a unique perspective on creating a career and setting yourself up for success within the outdoor hospitality industry. We will dive deep into the re-branding of OHI, explore OHI's Young Professionals Committee, and showcase the growth potential and many opportunities this ever-expanding industry has to offer. Naturally, society is constantly changing and expanding. How can we continue to stay ahead of the curve and grow our businesses alongside the changes? Change can be good, good change can be better. This session is a welcoming, inclusive environment for those currently in any capacity of the industry, brand new, just starting a business or interested in a future career in outdoor hospitality.

3:30 PM - Let's talk Insurance and What Is Available to You with Martha Wentworth, Allen Insurance, ME

4:45 PM - NCA Book Club Event with Marcia Galvin, Normandy Farms Campground, MA Come together to discuss The Ideal Team Player by Patrick Lencioni *Sponsored by Northeast Campground Brokers

4:45 PM - We Need to Talk: Making your Business Value Grow with Cathy Reinard of Danielle Windus Cook Properties, NY & Catskill Mountains / Gilboa KOA With \$10,000 what "project" can you successfully accomplish to add the most value to your current guest experience and to your bottom line? Come be part of this exciting and thought-provoking conversation. TURN YOUR



After Dinner Enjoy Fun & Games provided by The Party People

+‡DRFAMS*≠

INTO PLANS

Northeast Conference on Camping

Friday, March 22nd - Day #2

7:30 - 8:45 AM Breakfast Buffet 12:15 PM Lunch

6:15 PM Dinner

Find all of today's sessions in the Prism Auditorium

9 AM - How to Win in 2024 - Tactical Marketing for Your Park; Step by Step with Mark Koep of Campground Views

For the first time in about a decade marketing will separate the okay parks from the great ones. This session will walk you step by step through the process you can implement today to jump start your marketing in a way that engages your lowest hanging fruit and generates real ROI to your bottomline.

10 AM - Keeping a Campground Safe

with Sargeant Megan F. Allen, Foxborough Police Department, MA

Back by popular demand, this session will provide important information and practical techniques concerning de-escalation, violent intruders, lockdown procedures and the overall safety of your campground including your staff and your guests.

11:20 AM - Ghost from Summer's Past: Child Camper's Injury Leads to Trial with Christine Taylor of The Towne Law Firm, P.C., NY

Join us for a thrilling mock trial as a campground owner faces justice for an unfortunate injury that took place almost a decade ago. Discover the valuable lessons they could have learned, the steps that could have prevented this incident, and the fascinating intersection of law and insurance in cases like these

1 - 6 PM - NCA Trade Show

After Dinner Enjoy The NCA Auction

JUST A FEW DONATED ITEMS TO THE NCA AUCTION...

\$2500 Good Sam Certificate from Good Sam Campground Solutions

\$398 Val Duffle Coach Bag from Northeast Campground Brokers

\$3495 RV Life Digital Ad Package from RV Life

Northeast Conference on Camping

Saturday, March 23rd - Day #3

Meals Included with Registration: 7 - 9 AM Breakfast Buffet & 12:15 PM Lunch

9 AM - Noon - NCA Trade Show

1:30 PM - Market Factors and How it Affects your Business

with Mia Caetano Johnson of Northeast Campground Brokers, RI

This session will help you have a better understanding of market forces that are affecting interest rates, stock market, lending market, and how it affects campground financing, operations, valuation, sales market and more.

3:00 PM - Campfire Learning & Laughing Crackerbarrel

As the final day of the Conference gets closer to its end, let's come together to talk about what we have uncovered in the past few days, ask questions yet to be answered, and enjoy a few more laughs as we consider the upcoming camping season.

A very special NCA Community Service Event

Just as you do at your campgrounds, it is important to the NCA that we also are aware of the needs of the community that we will call home for three days. At 4 pm we will get in cars for a two minute drive or if the weather is on our side, an eight minute walk to the Bridge Of Faith Youth Center. The Center's Director will give us a tour and share all that they do for local youth and adults. Upon return to the Hotel, we will hold a <code>Backpack Stuff</code> that will benefit the Youth Center. (All supplies will be provided by sponsors!)

The Bridge of Faith is a 501(c)3 non-profit organization dedicated to providing youth with essential social, academic and spiritual development in a safe, supervised atmosphere.

Dinner this evening is an add-on to your registration.

Sincere Appreciation to NCA's Early Sponsors

NCA Book Club - Northeast Campground Brokers

Thursday Dinner Buffet - Good Sam Campground Solutions

Friday & Saturday Coffee Breaks - Newbook

Auction Night Fun - Leavitt Recreation & Hospitality Insurance

Conference Tote Bags - Zook Cabins

Saturday Breakfast Buffet - Leavitt Recreation & Hospitality Insurance

Program Book Advertisers: Good Sam, Leavitt, RV Life, ResNexus, Zook Cabins, Northeast Campground Brokers



Built By Campground Owners For Campground Owners

Simplify with Firefly



Welcome to the future of campground reservations software. Firefly Reservations specializes in providing an all-in-one booking system designed to streamline your RV parks and campground operations. Say goodbye to manual processes and hello to an efficient, automated system that simplifies your life and enhances your guests' experience.

What Firefly Provides

- ✓ Automated Rate Calculations
- ✓ Automated Emails
- ✓ Guest Communication
- ✓ Secure Payment Method Storage
- ✓ Ability to Easily Add Charges to Guest
- ✓ Invoicing at the Click of a Button
- ✓ Online Guest Portal for Ease of Guests to Access Reservation and Make Payments
- ✓ No Login or Subscription Required for Guests, Access Reservations via Reservation Code
- ✓ Automated Billing/Recurring (Benefit of Using) the Software for Long Terms)
- ✓ Automated Payments
- ✓ Revenue Reporting
- √ Tax Calculation
- ✓ Auto Check In/Out for Guests
- ✓ Integrated POS System
- ✓ Option to Run Software on a Kiosk

- √ E-Signatures on Park Polices Stored with Reservations
- / Access to Customer Success Team for
- / Training and Park Admin Questions
- / Reservation Support for Campers and Park Owners
- ✓ Implementation Team to Assist in Setup
- / Continued Product Development Guided by Feedback from Campground Owners
- / Dynamic Pricing
- / Lock Fees
- / Customizable Taxes and Fees
- / Unlimited Users and Devices
- ✓ Provide Internal Notes about Campers
- ✓ Quickly Send Messages to Previous Campers
- / Airbnb Integration
- / Drag & Drop Reservation Grid
- Multi-map view capability

Free 14 Day Trial, No Credit Card | FireflyReservations.com/NCA | 656-Firefly (347-3359)

58th Annual Northeast Conference on Camping & Trade Show

Thursday, March 21 - Saturday, March 23, 2024 ~ Southbridge Hotel & Conference Center, MA

Pre-register and enjoy the inclusive member price of \$345 per person thru 3/11/24! *After 3/11: \$370 per person

Presented by The Northeast Campground Association

Please print clearly.				
Member Campground:				
Contact Name:				
Campground Street Address:				
Campground City, State, Zip:				
Campground Email:				
Contact Email for January - Marcl	n if different from above:			
Same Location New Hotel Name	Hotel reservati Wellsworth Hotel Reservat	ions now to get Notions: (508) 765-8000	pnca.com or call (860) 684-6389 CA's \$115/night room rate before 2/18/24 and mention Northeast Conference on Campin lick Reserve Now ~ add Group code: TNCOC18	
Methods of	Payment		Register Todayl	
Charge to:		Call 1-860-6	84-6389, Monday - Friday 9 am - 6 pm EST	
☐ Master Card ☐ Visa ☐ AmEx ☐ Discover		Email registration to cyndy@campnca.com		
Total (from other side) \$		Mail registration form with check payable to NCA.		
Card #		Northeast Campground Association, Inc.		
Name on Card:		76 Lamb Road , Stafford Springs, CT 06076		
Security Code: Expirati	on:			
Signature:			Yes, I wish to JOIN THE CLUB! *If I am one of the first 30 to complete a	
Billing Address if different from above:		Tellier Tellie	full registration ship me a free copy of The Ideal Team Player by P. Lencioni. NCA Book Club to be held on Thursday, March 21 @ 4:45 pm	
Email for Receipt:		PATRIES SUCCESS	Sponsored by Northeast Campground Brokers	
By authorizing this charge, I certify that the and correct, and agree to be responsible for		Reader:		
Check payable to	NCA enclosed	Street, City, Zip	(Shipping info if different from above)	
CampNCA ord	g/conference			

Cancellation Policy

Cancellations in writing and postmarked by 2/21/24 will receive a full refund. Cancellations postmarked prior to 2/29/24 will receive full refund minus \$50 administrative fee. Cancellations postmarked 2/29/24 and after will not receive a refund without a medical certificate.

Please note: Payments to NCA are not deductible as charitable contributions for fed-

eral income tax purposes. However, they may be deductible under other provisions of the Internal Revenue Service Code. Only donations to the NCA Scholarship Fund,

Inc. a separate Connecticut 501(c)3 are tax deductible as charitable contributions.

Northeast Conf	erence on	Camping & Trade	Show - Ful	1 Registration	
Full Registration: 3 Days - All events		NCA N	Леmber		Non-Member
Regular Registration (postmarked by 3/11/24)		□ \$345	x		□ \$425 x
Last Minute Registration (postmarked 3/12/24 th	ru event)	□ \$370	x		□ \$450 x
For all children 4 - 12: Full Registration ☐\$100.00	0 x	Children Under 4 : N	o Charge - C	Order badges for	all.
*Full Registration includes: The					
OPTIONAL MEAL	CHOICES:	Thursday Breakfast Bu Saturday Dinner Buffe Ful	et @ \$54 pe	er person \$	
	Itadh	idual Day Registrat	flon		
Please note NCA is offering individual day and mpricing is offered to those supporting all three day pricing helps NCA cover our contract numbers for space at the conference venue. These meal package	rs of events a or food and b	and meals. We hope you beverage allowing us to	find the opt avoid all roo	ions that you nee m rental fees for	ed and understand that this our seminar and trade show
BADGE ONLY OPTIONS			Cost	# of people	Total Due
Thursday Seminars Only			\$25	x =	
Friday Seminars & Trade Show Only			\$35	x=	
Saturday Trade Show & Seminars Only			\$35	x=	
INDIVIDUAL DAY REGISTRATION WITH ME	ALS				
Thursday Seminars with Dinner Buffet			\$75	x =	
Thursday Seminars w/ Lunch & Dinner Buffets			\$105	x =	
Friday Seminars & Trade Show w/ Breakfast, Lund	ch & Dinner	•	\$135	x =	
Saturday Seminars & Trade Show w/ Breakfast & Lunch			\$90	x=	
OPTIONAL: Thursday Breakfast Buffet @ \$23 per person Saturday Dinner Buffet @ \$54 per person	\$ Non-M	Tember Fee per person/pa as an NCA Associate f			
*Don't see the attendance/meal package that	-	-6389 or cyndy@cam	pnca.com		phone at your convenience
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		or Bad <mark>ges (First an</mark>			Please place child's age in
#1		#2			() next to his/her name.
#3	()	#4			()
#5	()	#6			()

Colliers

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Michael J. Nissley National MHRV Director +1 561 479 1588 mike.nissley@colliers.com



Bruce Nell, MAI, MRICS, AI-GRS Valuation & Advisory +1 614 437 4687 bruce.nell@colliers.com

The MHRV Team is led by some of the most established and respected experts in the industry. Most notably, Mike Nissley and Bruce Nell who have been in the MHRV space for decades. Mike is considered one of the top brokers in the industry and has assisted in closing more than \$100B in transactions.

Bruce Nell is a **best in class appraiser** in the asset class given his penetration into the market early on and has appraised more than \$700B worth of assets with \$400B specifically in the MHRV space nationally.

Both have established relationship spanning decades in the field and will bring a level of professionalism and incredible network that isn't accessible by other firms.

This Executive-level team is supported by a strong roster of professionals that have been in Commercial Real Estate for 30+ years with institutional experience with national banks and private equity groups. This ensures streamlined execution and best in class service to our clients.

Accelerating success.



Maximize Your Park Value the market is seeing record breaking prices for manufactured home properties and RV resorts as well as never-before seen deal velocity. We will help you maximize in the current market.

\$400 Billion of MHRV Appraisals each year the Valuation & Advisory team appraises more than 1.500 manufactured home communities ranging from single to large multi-state portfolios.

50+ Years Experience specifically in the MHRV asset class and many of our team members are MH & RV Park owners and property managers themselves.

Off Market Opportunities we have a wealth of off market properties that are ideal opportunities for 1031 buyers to acquire.

30+ Years of with banks & private equity groups.

AROUND THE STATES

Northeast Campground Association

(NCA) www.campnca.com Cyndy Zbierski, Executive Director



2024 has started off smashingly for NCA! With the turn of the calendar page, our association of associations welcomed back the Campground Owners of New York and its 175 member campgrounds. It was a pleasure to speak about NCA to the CONY Board at their annual event last November and to get the great news even before I finished the three hour drive back to the office. Looking forward to working with Emily and Ann in the CONY office as we all do our best to promote camping in the Northeast. Now with seven associations and our associate members from another four states, NCA is proud to have just shy of 600 members.

From January 16 - 21, an amazing crew of volunteers worked the NCA booth at the Tampa SuperShow. Guides from Maine, New Hampshire, Vermont, Massachusetts, Connecticut and Maryland were shared with 4000 eager RVers. Attendance was down 5% due to the chilly weather, so "only" 75,000 went through the show. Thank you Anna and Rob from Coastal Acres Campground in Massachusetts for setting up the booth and orchestrating the team: Deb, Lucy, George, Peter, Barbra, Stephen (all from Coastal Acres!) plus from Calef Lake in NH - Paula and Preston. Thank you Pelland Advertising for donating the Tampa Banner!

Within this issue you will find all of the details on the 58th Annual Northeast Conference on Camping to be held in Southbridge, MA at the newly named Wellsworth Hotel. This is our third year at this property and it is still under the same ownership and management team, therefore we will be treated just as well this March as in the past.



Take a minute to see what each day has in store and join us for one day or all three. This well-respected Conference is created with the campground operators and staff of the Northeast top of mind. From the educational sessions, to the NCA Trade Show, food & fun - we wrapped it all up in one great event for you!

Connecticut Campground Owners Association

(CCOA) www.campCT.com Jim Whitney, President & CEO



Membership - Our 2024 membership increased to 47 from 46 in 2023. One Member was lost due to a change of direction for the campground. The good news is that we added two new members for 2024 with the possibility of two more in the near future. At this time, 94% of Connecticut campgrounds are members. With continued efforts, our goal is that virtually all of Connecticut's private campgrounds will be members.

Marketing - Our 2024 campground guide was available for the first time at the Northeast Camping & RV show in Hartford on January 26-28 2024. Over 4,250 guides were distributed in Hartford. Additionally, we created a special membership flyer (4,000 pieces) for use at the Tampa show. In addition to distributing material in Tampa and Hartford, we will be participating in the Springfield RV show in February and Mohegan Sun RV show in March. We are also reviewing and considering some different marketing options going forward.

Research - We recently conducted a 2023 year-end survey. The results of this survey showed that seasonal business increased or remained the same for virtually 100% of the respondents versus 2022...that transient business increased for 30% of respondents and remained the same for 40% when compared to 2022...and that advance 2024 seasonal sales were better or the same versus 2023 advance sales for 90% of the respondents. The most often mentioned challenges faced in the 2023 included weather and staffing.

Legislative - We have a very aggressive legislative agenda for the 2024 Connecticut legislative session including:

- * Inherent Risk We have written seven different sets of language in hopes of finding support for our proposals.
- * Other Issues We are continuing to work on guest removal laws, clarification of trailer abandonment regulations, processes concerning submetering and property tax issues.

Scholarships/Educational Programs - CCOA has awarded two scholarships for members wishing to attend The George O'Leary National School of RV Park and Campground Management.

Maine Campground Owners Association

(MECOA) www.campmaine.com Kathy Dyer, Executive Director



Hello Friends and Happy New Year!

The MECOA Office has completed the 2024 Maine Camping Guide with distribution of 140,000 printed copies now in distribution. Be sure to visit the home page on CampMaine.com to review the new guide in its digital format. We reduced the number of pages from 96 to 88 due to paper costs. Ad revenue was steady as was membership for the coming year with 10 new members joining!

MECOA has signed a RV Show Distribution & Participation Contract with the Maine Office of Tourism which will include the Boston, Springfield, Montreal and Auburn RV Shows to distribute the state and regional literature along with our member literature and Maine Camping Guide at these shows for 2024. This is such an enhancement to our show presence. A very low cost, and extremely effective marketing program for our members. MECOA will be participating at the Boston MA, Springfield MA, Mohegan Sun CT, New Hampshire, Montreal CA and our own 20th Annual Vacationland RV & Camping Show for 2024.

The 20th Annual Vacationland RV & Camping Show will be held at the Norway Savings Bank Arena Friday & Saturday April 6 & 7, 2024 with move in and the MECOA trade show and Annual Meeting on Friday April 5, 2024. We are currently selling the space for these events and do expect sold out events - please don't delay, if you want to participate and be part of either event please give Laura a call or send here an email laura@campmaine.com. Space is being filled on a first come first serve basis. Our RV dealers will all be returning for the 2024 show! Weather permitting, we will have outside space available to RV dealers.

MECOA Annual Meeting of the Membership will be held Friday April 5, 2024 at 3:00pm. We have changed the time of the meeting this year in hopes to have more of our members in attendance. The meeting will be followed by a cracker barrel and social hour.

I am pleased to announce our Maine Awards received during the OHI convention in November:

Large State Directory Award Winner - Maine Campground Owners Association

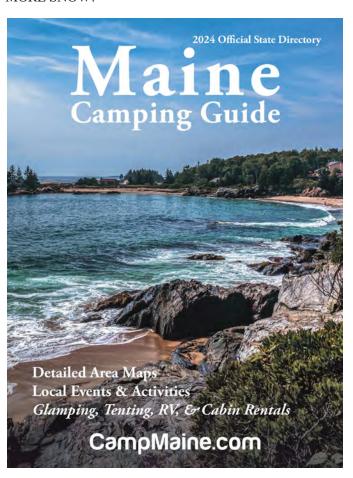
Pioneer Award - Lee Worcester of Smugglers Den Campground in Southwest Harbor Maine

Medium Park of the Year Finalist - Papoose Pond Family Campground & Cabins in Waterford Maine

MECOA recently wrapped our new pick-up truck with the same wrap as was on our previous truck. Advertising Camp-Maine.com each and every day - Looks great! A moving billboard indeed.

The full Legislature convened January 3 2024 the Second Regular Session. To-date, there have been 136 new bills printed and thus far none are of particular interest. We are keeping an eye on some carryover bills. Maine's minimum wage increased in January to \$14.15 per hour.

Our Maine Winter is finally here - SNOW, SNOW AND MORE SNOW!

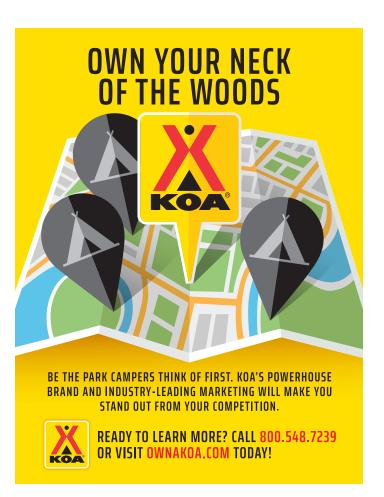


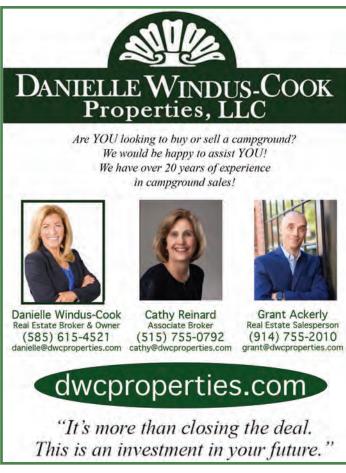
THE NORTHEAST WINS BIG IN KANSAS CITY!

Sweeps all three catetories for Small, Medium & Large Association Camping Guides printed in 2023.

CONGRATULATIONS!

MECOA









Maryland Association of Campgrounds

(MAC) www.mdcamping.com Deb Carter, Executive Director



Snowy greetings from Maryland! Our local news reported that the month of January 2024, Maryland has had more snowfall than Philadelphia, Boston or New York City! Considering recent years have been just traces, or what they call "a dusting", it's taken us by surprise. Especially on the Eastern Shore. Our friends in Western Maryland are much more familiar with the fluffy white stuff, but even their snow falls have been much less.

As campground owners, there are a number of important things that have a large impact on our parks, that we can do little about. The weather is at the top of the list. The first multi-state campground conference I attended was in Ocean City, MD over twenty-five years ago. I'd been in the industry for over twenty years, but my experience did not prepare me for what most park owners deal with. At the first meet and greet, we're talking about what's difficult about dealing with our campers. One of our MAC members was talking about how they hated giving the client's money back when it rained. I laughed out loud - thinking it was a joke! As a park owner, do you have a refund policy? It must be a very difficult policy to set fairly. If we give no refunds for any reason, we appear greedy. If we take it case by case, we become a judge of what's reasonable and what's not. Even giving everyone refunds, we run the risk of them leaving for any reason they want.

I learned a lot more during that first conference. Remind me to tell you what it's like to be auctioned to the highest bidder, without your knowledge, or consent! But seriously, that first meeting started me on the road to making some of the closest friendships and working business relationships of my life. Many that still exist today. There's much to be said in support of membership associations. They have truly changed my life in countless amazing ways.

MAC had one campground member drop for 2024, and added two new ones who had participated in our "free for the rest of '23" promo on our mdcamping.com website. Many thanks to Peter Pelland for his help with this project. We are grateful to all of our business members for their continued support and valuable guidance.

After discussion, we have decided to wait on introducing the Inherent Risk Bill. We have a new Governor in Maryland, a new cabinet, and a lot of new legislators in Annapolis. The bill still remains at the top of our priority list when the time is right. Many thanks to Jeff Sims for his vast knowledge and assistance.

All your friends in Maryland wish you a happy, healthy and prosperous 2024!

Massachusetts Association of Campground Owners

(MACO) www.campmass.com Cynthia Zbierski, President/CEO



Hello from Massachusetts,

Just a few days now since the Boston RV Show and the MACO booth found success in getting the new 2024 Camp-Mass Guide in the hands of interested campers. Many attendees did not yet own an RV and were there to make a decision if RVing was for them. Lots of couples of all different ages filled the show floor along with multi-generational families and single individuals. Questions about what they might find out there for campgrounds, how and when to make reservations, if seasonal sites were available and the costs involved were heard. It is a pleasure having these conversations and helps me know what people need for information.

MACO will be at the Springfield RV Show, The New Hampshire Camping & Recreational Vehicle Show presented by NeHaCa and the Vacationland RV & Camping Show in Auburn, Maine produced by MECOA.

The MACO Board has chosen to invest in its social media marketing starting with the first quarter of 2024 with Colonial Copy of Massachusetts. A new Facebook page has been launched @CampMassMACO along with a presence on Instagram.

10,000 new rack cards have been destributed out-of-state with a traceable QR code launched in New York, Pennsylvania, Maryland and Rhode Island. Another marketing boost has occured with the redesign and enlargement of the sponsored banner ads found on CampMass.com. Members choosing to have banners were not charged for the upgrade as it was MACO's thank you for their support.

The 2024 MACO Higher Education Scholarship Application is now available at https://campmass.com/maco-scholarship/ with an all new fillable form in the hopes to garner even more interest by MA high school seniors. MACO awards \$1000 each year to a deserving student.

The Annual MACO Membership Meeting will be held on Saturday, March 23, 2024 at the Wellsworth Hotel (formerly Southbridge Hotel) at 2 pm during the Northeast Conference on Camping. At this meeting members will vote on the 2024-2025 Board of Directors.

Until next time - Be well!

New Hampshire Campground Owners' Association

(NeHaCa) www.nhlovescampers.com Jeremy Sprince, Executive Director

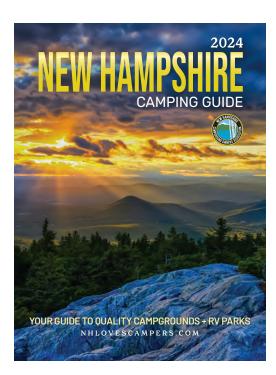


The camping industry in New Hampshire is alive and well. Members reported having a very healthy season and are continuing to see strong interest in reservations. The market for our campgrounds remains extremely hot and a number of properties have once again changed hands.

The New Hampshire Camping & Recreational Vehicle Show will be held March 15-17 at the Hampshire Dome in Milford, NH. Participants include campgrounds from New Hampshire and other New England states as well as RV dealers and service companies, State Campground Associations, and camping-related and activity and adventure businesses and food vendors.

> March 15, 2024 (Friday) 1:00pm – 7:00pm March 16, 2024 (Saturday) 10:00am – 8:00pm March 17, 2024 (Sunday) 10:00am – 4:00pm

The 2024 New Hampshire Camping Guide is available and has been shipped to distribution outlets the association utilizes. We are looking forward to the show season and the opportunity to distribute the publication, campground information and being able to speak with campers interested in coming to New Hampshire.



Campground Owners of New York

(CONY) www.campnewyork.com Emily Simmons, President & CEO



Happy New Year! Campground Owners of New York (CONY) is pleased to kick off 2024 as a returning member of NCA and we appreciate the warm welcome from Cyndy and our colleagues across the states!

You may or may not know that the CONY office went through a transition in 2023, with Don Bennett, Jr. leaving the organization to focus on other ventures within the industry, along with former VP of Marketing & Communications, Suzanne Hopkins. It has been an honor to assume the role of President & CEO and to bring Ann Kielbasa-Flach on board to manage marketing & communications for CONY. We have spent much of the last 8 months learning, listening, and meeting park and supplier members, as well as hosting the 60th Anniversary of CONY at our first Exposition for the Outdoor Hospitality Industry as a new staff! It was a great celebration, trade show, and educational event, and we were thrilled to induct Don Bennett, Jr. into the CONY Hall of Fame. Post-expo we dove right into the final stages of production of our very first Campground and RV Park Guide and we are pleased to share the digital version here!

While we look forward to enhancing the digital accessibility of the guide through our Camp New York app and website, CONY has partnered with Anderson's Brochure Distribution in 2024 for distribution of the Camp New York Campground and RV Park Guide at RV and consumer shows. With participation at 24 shows, 12 of which will have dedicated Camp New York branding and presence, we are thrilled to streamline our process while ensuring maximum distribution of the guide to RV and camping enthusiasts.

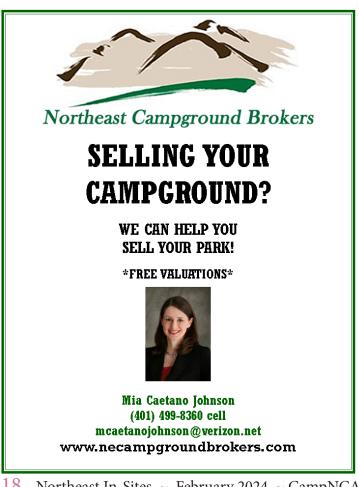
In addition to marketing efforts, we are busy planning our spring Zone meetings, March 18-20th, as well as kicking off our new Campfire Connections webinar series for members.

Lastly, New York Governor Kathy Hochul recently delivered her State of the State and unveiled her FY 2025 budget. With the support of our lobby team in Albany and in collaboration with our colleagues in tourism, hospitality, and business, we are paying close attention to all matters that may impact the tourism industry and independent businesses. A few items high on our radar include the COVID sick leave law, minimum wage, ADA compliance, and tourism promotion matching grants.

We look forward to connecting with all of you in the months to come, and to a prosperous 2024 for all our members!

















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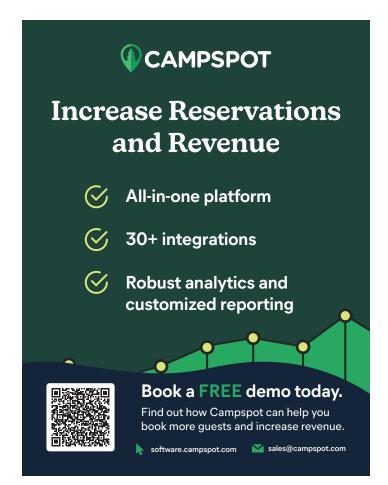


O'Brien & Sons, Inc. at 508.359.4200.

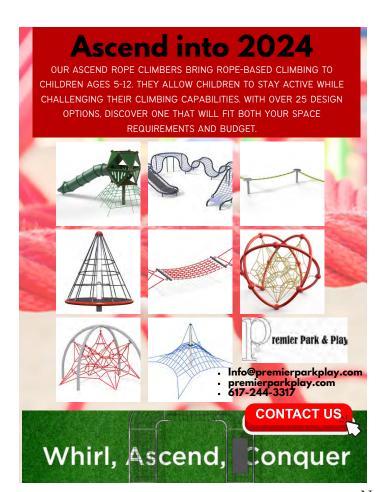
www.obrienandsons.com















NORTHEAST CAMPGROUND ASSOCIATION, INC.

76 Lamb Road, Stafford Springs, CT 06076 Phone or Fax (860) 684-6389 e-mail cyndy@campnca.com www.campnca.com (site for camping public)

www.campnca.org (site for member services)

January 8, 2024



To: Members of the Northeast Campground Association (NCA) Acct.# 500598660

Subject: ASCAP License Fee 2024 Season

As a result of your membership in the Northeast Campground Association (NCA), ASCAP has agreed to continue to provide you with a reduced rate and significant savings for an ASCAP License.

If you have any musical entertainment, you or the performing artist(s) are required to obtain an ASCAP license. We encourage all members of NCA who fall under the requirements of ASCAP to obtain a license.

Enclosed with this notice is the paperwork for you to complete and return along with your check for payment in full covering the calendar year 2024.

Annual	Annual License Fee For		
Live & Mechanical Entertainment Costs	NCA Licensed Members		
\$ 0 - \$ 4,999.99	\$ 402.00		
\$ 5,000 - \$12,499.99	\$ 801.50		
\$12,500 - \$24,999.99	\$1,262.50		

If you are no longer providing musical entertainment or have obtained a license either directly or through another source, NCA needs to have that information in our files.

If you have any questions or concerns, please feel free to contact NCA or Ms. Vernell V. Fleming, Sr. Account Service Manager (615) 727-5922/direct line or at ASCAP (800) 505-4052, P.O. Box 331608-7515, Nashville, TN 37203-9998.

Please send NCA your check and the completed Exhibit A form including the dollar amount of your estimated musical entertainment budget for 2024.

Make your check payable to NCA and mail to: NCA, 76 Lamb Road, Stafford Springs, CT 06076.

your service

Cyndy Zbierski, NCA **Executive Director**

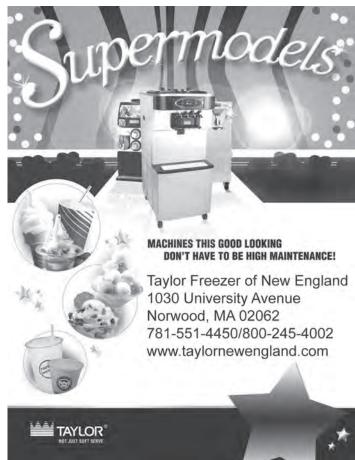


January 8, 2024

EXHIBIT A

	Date:
P.O. Box 331	ciety of Composers Authors and Publishers (ASCAP) 608-7515 N 37203-9998
Re:	Campground Licensing Member Authorization of Northeast Campground Association Account # 500598660
Dear ASCAP	Licensing Bureau:
and an owner	, a member of the Northeast Campground Association or operator of the campground known as
for the period terms and cor so that license	he License Agreement between ASCAP and the Northeast Campground Association I commencing May 1, 2024 hereby consents and agrees to be licensed under those additions, to submit the reports and payments described therein to the said association, to submit the above campground, and to advise you within thirty (30) asse to be a member of said association.
	at upon our termination of membership to the Northeast Campground Association, mpground shall not be entitled to the license fee offered under the association's
MY ESTIMAT	ED MUSICAL ENTERTAINMENT BUDGET FOR 2024 IS \$
Meml	per Campground to be Licensed:
City, S	State:
Signa	ture:
	Name:







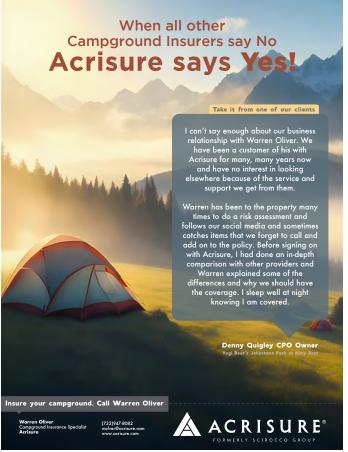




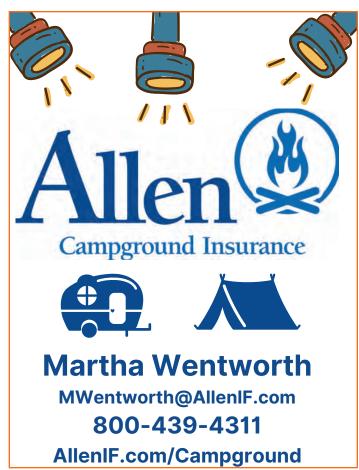




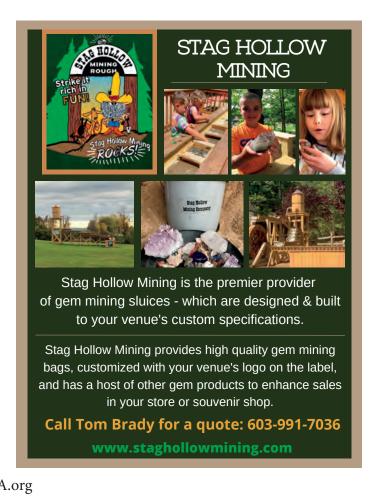












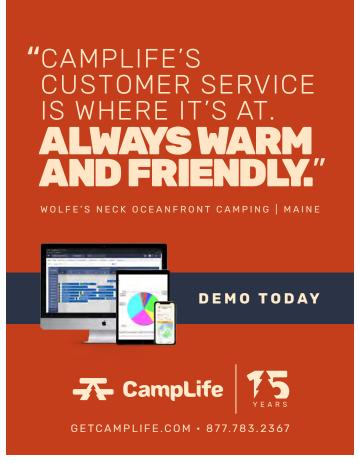






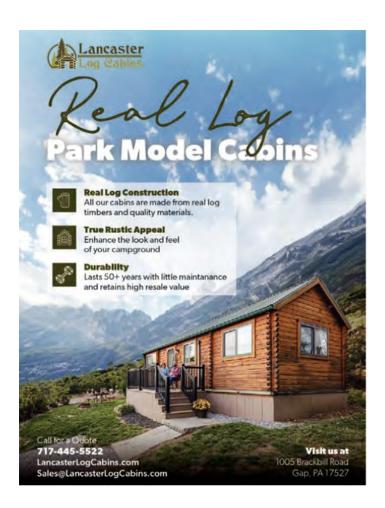




















Northeast Campground Association Scholarship 2024 Application

One of seven individual accounts held by
The Northeast Campground Association Scholarship Fund, Inc.
~ A 501 (c) 3 Non-Profit Organization

The Northeast Campground Association Scholarship is available to a student attending an institution of higher education or an adult learner attending an educational opportunity. A minimum of one scholarship of \$350.00 will be awarded on March 22, 2024. Additional scholarships of varying amounts may be awarded.

ELIGIBILITY

- 1. Applicant must be a family member or a current employee of an NCA member in good standing.
- 2. Grade point average must be at least 3.0 if current high school or college student.
- 3. The award of this scholarship is not based on financial need. Campground owner may be contacted for verification.

USE OF SCHOLARSHIP

- 1. May be used at any accredited college, university, or trade school. Funds may be used toward attendance at the 2024 Northeast Conference on Camping for a person (1) meeting Eligibility Requirement #1 and (2) not previously attended an NCA hosted event.
- 2. The scholarship may be used to defray tuition, books, room and board for students or registration fees for Conference applicants.
- 3. The check will be made out in the name of the student or Conference attendee.
- 4. This scholarship is provided for one-time use only. No continued scholarship support for the student is stated or implied.
- 5. The winner may reapply for subsequent scholarship monies as they become available.

SELECTION GUIDELINES

- 1. Academic and employment record along with extra curricular activities and leadership roles.
- 2. Applicant's stated desire for a career or career advancement to include important lessons learned by being a part of a campground business as an employee or owner of an NCA campground.

INSTRUCTIONS

Application must be received by March 12, 2024 and include the following:

- 1. Completed application.
- 2. A hand-written or typed statement of not more than 400 words describing your career goals, important lessons learned as described in Selection Guidelines and the reasons you are deserving of this scholarship.
- 3. All materials submitted will be held in strict confidence by the committee and become the property of the Northeast Campground Association's Scholarship records. The decision of the NCA Scholarship Review Committee is final.

TO BE COMPLETED BY APPLICANT:

Name:				
	First	Middle	Last	
Address:				
Phone Number of Appli	cant:	E-mail:		
• •				
NCA Member Campgro	ound & State:			

For High School/College Applicants Univ:	
Name of High School	
School Address	
Year of Graduation	
Cumulative Grade Point Average	
College/University/Trade School attending in 2024 - 2025	
Address	
Anticipated Year of Graduation Planned M	ajor
For All Applicants: *Applicant will be attending the 2024 Northeast Conference on Conference	Camping & Trade Show:YesNo
List your personal top three most important extra-curricular activ	vities or positions of leadership:
Employment record - (List most recent employer first) Date (from-to) Employer Address	(city) Supervisor
Note: (See item # 2 of Instructions) On a separate sheet, please describe in 400 words or less your as to include any important lessons learned by being a part of a carr campground as they relate to your desire for further education. Y your future endeavors.	npground business as an employee or owner of an NCA
I hereby certify that all statements in this application are true.	
APPLICANT'S SIGNATURE	DATE
	Revised 01/24
Submit Application on or before 3/12/24:	
11	REVIEW COMMITTEE
NCA Scholarship Fund	Inc.
76 Lamb Road	

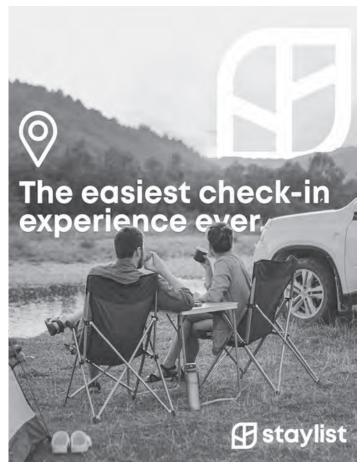
Stafford Springs, CT 06076

Or Email All Documents to camp@campnca.com









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ACRISURE

Warren Oliver 777 Terrace Avenue, Suite 309 Hasbrouck Heights, NJ 07604 (201) 727-0070 x229 woliver@acrisure.com www.acrisure.com/newjersev Insurance & Risk Management

AGS GUEST GUIDES

Michael Moore P.O. Box 1149 Crowley, TX 76036 (817) 426-9395 info@agspub.com www.AGSpub.com Custom Site Maps & Guest Guides for RV Parks and Campgrounds

ALLEN CAMPGROUND INSURANCE

Martha Wentworth P.O. Box 649 Waterville, ME 04903 (800) 244-9046 mwentworth@allenif.com www.allenif.com Campground Insurance



ANDERSON'S BROCHURE DISTRIBUTION SERVICE (MERCHANTRY TOURISM LLC) Don & Lisa Bennett

1 Grove St., Ste 103B Pittsford, NY 14534 (717) 264-5000 info@merchantrytourism.com

www.merchantrytourism.com Brochure Distribution at RV Camping Shows

BUSINESS FINANCE DEPOT

Marisol Cruz/ Paul Bosley (954) 613-6390 Marisol@businessfinancedepot.com www.businessfinancedepot.com **Finance**



CABINPRO LLC

Marlin Fisher 3850 Tuscarora Path Lovsville, PA 17047 (717) 582-6378 sales@cabinprollc.com www.cabinprollc.com



We take pride in delivering high-quality cabins that stand the test of time.

CAMP JELLYSTONE

Steve Stafford (800) 626-3720 sales@campjellystone.com www.jellystonefranchise.com Franchisor of Yogi Bear's Jellystone Park Camp-Resorts

CAMPERSAPP

Travis and Heather Gere P.O. Box 373 Dragoon, AZ 85609 (888) 231-2267 info@campersapp.com www.campersapp.com Mobile Experience Apps for Campgrounds

CAMPLIFE

Roguer Rosa/Dan Benton P.O. Box 1951, Mt. Juliet, TN 37121 (877) 783-2367 sales@camplife.com www.getcamplife.com Clever Campground Software & Resourceful Coaches Since 2006

CAMPSPOT

Casey Cochran 38 Commerce Ave SW, Suite 200 Grand Rapids, MI 49503 (616) 226-3135 sales@campspot.com https://software.campspot.com/book-more Powerful Campground Management &

Reservation Software That Drives Revenue



Jim Ganley P.O. Box 8118, Portland, ME 04104 (866) 345-9434 info@checkboxsystems.net www.checkboxsvstems.net CheckBox Wireless Internet Access



COLLIERS INTERNATIONAL

Mike Nissley 301 Crawford Boulevard Boca Raton, FL 33432 (561) 213-1532 colliers.com/en/services/ manufactured-housing mike.nissley@colliers.com RV Park Brokerage



DANIELLE WINDUS COOK **PROPERTIES**

Danielle Windus Cook Cathy Reinard or Grant Ackerly (585) 615-4521 (518) 755-0792 or (914) 755-2010 danielle@dwcproperties.com www.dwcproperties.com New York Based Real Estate Firm Specializing in Campground Sales



DANIELS EQUIPMENT COMPANY Lisa Mahan

45 Priscilla Lane, Auburn, NH 03032 (800) 258-3570 mahanl@decequip.com www.danielsequipment.com



FIREFLY RESERVATIONS

Doug Kinney 717 N. Harwood Street, Suite 2400 **Dallas, TX 75201**

(518) 218-5095 / (877) 547-2272 sales@fireflyreservations.com www.fireflyreservations.com

Campground Reservation & Management Software + Reserve America.com

GOOD SAM CAMPGROUND SOLUTIONS

Christine Distl 2750 Park View Court, Suite 240 Oxnard, CA 93036 (805) 648-8618

cdistl@goodsam.com

www.campgroundsolutions.goodsam.com Mulitple Marketing Channels: Online, Mobile, Social, Print & Retail

GREAT AMERICAN DIRECT

Kendall Lecker 4000 Newman Rd., Williamsburg, VA 23188 (757) 229-0567 sales@greatamericandirect.com

www.greatamericandirect.com

Mattresses, Wipedowns, Outdoor Furniture

HIALEAH METER COMPANY

Anita Rouse 450 West 28 Street, Hialeah, FL 33010 (800) 654-0821 sales@hialeahmeter.com www.hialeahmeter.com Electric Meters, Installation Kits, Power **Outlets & Pedestals**

HORIZON OUTDOOR HOSPITALITY

Scott Foos

200 S. Wilcox Street, Suite 188 Castle Rock, CO 80104 (303) 529-9770 scott@horizonoutdoors.com www.horizonoutdoors.com Third-Party Management Solutions, Accounting & Marketing Services for Campgrounds

IT'S ALL ABOUT SATELLITES

Barry Conley Albuquerque, NM 87111 (800) 951-1979 barry@itsallaboutsatellites.com www.RVParkTV.com Stream TV over Wi-Fi, HD TV Systems, Broadband Internet, Wi-Fi for RV Parks, **DIRECTV** Authorized Dealer



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KAMPGROUNDS OF AMERICA

Larry Brownfield 550 N. 31st Street Billings, MT 59101 (800) 548-7239 lbrownfield@koa.net



www.ownakoa.com **Campground Franchises**

LANCASTER LOG CABINS Jim Franck 1005 Brackbill Road, Gap, PA 17527 (717) 445-5522 jim@lancasterlogcabins.com www.lancasterlogcabins.com Real Log Park Model Cabins



Guy Gagnon 15 Nelke Place, Lewiston, ME 04240 (207) 576-6250 8 guy-gagnon@leavitt.com www.lrhinsurance.com Commercial Insurance for RV Parks

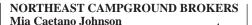
LIVE OAK BANK Pierce Verchick, Head of Cg Lending 1741 Tiburon Drive Wilmington, NC 28403 (910) 795-0054 pierce.verchick@liveoak.bank liveoakbank.com Bank Financing for RV Parks/Campgrounds

MARSHALL & STERLING CAMPGROUND INSURANCE Irene Jones 110 Main Street Poughkeepsie, NY 12601 (800) 782-2926 x2603 ijones@marshallsterling.com www.marshallsterling.com/campgrounds Specialty Insurance Program

MCPS CREDIT CARDS **Deanne Bower, President** 333 S Market Street, Suite B Selinsgrove, PA 17870 (570) 884-8338 mcpscreditcards@yahoo.com mcpscreditcards.com Credit/Debit Card Processing



NEWBOOK 19800 MacArthur Blvd., Suite 300 Irvine, CA 92612 (310) 855-3773 sales@newbook.cloud www.newbook.cloud/nca Guest App, Online Bookings, Websites, PMS



21 Crestwood Road Warwick, RI 02886 (401) 499-8360 mcaetanojohnson@verizon.net www.necampgroundbrokers.com Campground & RV Park Brokerage



NORTHERN SYSTEMS SATELLITE

Philip Altomare 220 Stafford Road Wales, MA 01081 (800) 725-4525

nss@northernsvstemssat.com www.northernsys.com Satellite TV, Head Ends, Cable System Installations, Wireless Internet

NORWAY SAVINGS BANK **Jack Day** 31 Court Street Auburn, ME 04210 (888) 725-2207 jday@norwaysavingsbank.com www.norwaysavings.bank

Financing for Campgrounds

O'BRIEN & SONS, INC. Meghan O'Brien 17 Trotter Drive Medway, MA 02053 (800) 835-0056 mail@obrienandsons.com www.obrienandsons.com Playground Equipment and Site Amenities

ORIGINAL JUMPING PILLOW, INC. **Con Elfes**

1993 Newport Highway Sevierville, TN 37876 (865) 428-7526 con@originaljumpingpillows.com original jumping pillows.com The Original Jumping Pillow, Dino Pedal Carts, Instasplash, Shade Structures & More

ORIGINAL SHERMAN COOKERS Mike Polchlopek 110 Industrial Drive Holden, MA 01520 (774) 364-7292 shermancookers@inner-tite.com shermancookers.com Cast Iron Fire Pit with Grilling Attachments

PARTY PEOPLE, INC. David Hulme 46 Ouirk Road Milford, CT 06460 (800) 958-9915 partypeopleinc.com dehulme@att.net Novelty Entertainment



PEAK ENERGY TECHNOLOGY, LLC

Carol Weideman 243 Bent Creek Drive Waxahachie, TX 75165 (888) 613-7775

cweiderman@peakenergytech.com www.peakenergytech.com Recycle energy & save an average of 15-20% kWh on your bill.

PELLAND ADVERTISING **Peter Pelland** 25 Depot Road Haydenville, MA 01039 (800) 848-0501 plpelland@pelland.com www.pelland.com

Website Development Services, Four-Color Printing & Site Maps

PHELPS HONEY WAGON INC. Ron Shannon 158 Whiskey Spring Rd. Dillsburg, PA 17019 (800) 463-3707 info@phelpshoneywagon.com www.phelpshoneywagon.com Honey Wagons, Portable Sewage Handling

PITSTOP OUTDOORS LLC **Durell Martin** 340 Bowers Road Kutztown, PA 19530 (610) 682-6540 pitstop.outdoors@gmail.com Site Amenities, Fire Rings, Grills

PREMIER PARK & PLAY **Doug Knotts** 68 Boyd Street, Suite 1 Newton, MA 02458 (617) 244-3317 premierparkplay@verizon.net www.premierparkplay.com Park and Playground Equipment

RADIOBOSS 2 WAY-RADIOS Adam Smith 28 Baiting Place Road Farmingdale, NY 11735 (877) RADIOS2 (516) 694-6000 x330 adam@radioboss.com www.radioboss.com RadioBoss Two-Way Radios, PA, Callbox, Repeater and Base Station

RJ THOMAS MANUFACTURING CO., INC. Customer Service P.O. Box 946 Cherokee, IA 51012 (800) 762-5002 pilotrock.com customerservice@rjthomas.com Pilot Rock line: benches, picnic tables, trash receptacles, bike racks, charcoal grills ++



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RESNEXUS Travis Orton 185 East 200 North Salem, UT 84653 (801) 919-3372 torton@resnexus.com www.resnexus.com Reservation System



RV LIFE

Dawn Watanabe 2600 Southlake Boulevard Southlake, TX 76092 (805) 290-0656 dawn@rvlife.com www.rvlife.com Reaching the Heart of the RV Community!



SFC ENGINEERING PARTNERSHIP, INC. **Dan Flores** 183 Rockingham Rd, Unit 3 East Windham, NH 03087 (603) 647-8700 dflores@sfceng.com



SIGMAWIFI

www.sfceng.com

Customer Service 12 Stiles Road, Suite 203 Salem, NH 03079 (603) 685-2100 www.sigmawifi.com Wifi Systems

SMART INDUSTRY PRODUCTS

Fire Protection & Civil Engineering

Jeff Lazarus 2720 Dundee Road #275 Northbrook, IL 60062 (847) 607-9319 ieff@smartindustryproducts.com www.smartindustryproducts.com Pet Stations, Mattresses, Trash/Recycle Receptacles, Smoker Oasis Units, T-Shirts





www.staghollowmining.com Mining Sluice Builder & Installer; Supplier of Rough Bags & Buckets

STANLEY SPRUCE MARKETING & PR Jessica Donahue 129 Huston Road Gorham, ME 04038 hello@stanley-spruce.com www.campfire-tools.com Affordable Marketing for Campgrounds

STAYLIST

outdoor industry

Candice McNamara 614 Mabry Hood Road Knoxville, TN 37932 (865) 205-0210 staylist.com support@staylist.com A cloud-based reservation marketplace for the

STRAIT WEB SOLUTIONS

Roxi Baxley P.O. Box 938 Port Angeles, WA 98362 (360) 797-3799 straitwebsolutions.com roxi@straitwebsolutions.com Web Design, Development, Hosting, Social Media Marketing, SEO



TAYLOR FREEZER OF NEW ENGLAND

Bob Gallagher 1030 University Avenue Norwood, MA 02062 (800) 245-4002 taylornewengland.com bobg@taylornewengland.com Soft Serve Equipment, Broaster Fryers



TENGOINTERNET, INC.

Karen Wong / Eric Stumberg 1800 E 4th Street, Suite 122 Austin, TX 78702 (512) 469-7660 tengointernet.com/rv-park-wifi-campgrounds-communities/ sales@tengoInternet.com Turn-Key Outdoor Managed WiFi Solutions Provider



UTILITY SUPPLY GROUP

Legal Services

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Paul Croteau 26519 Bond Road NE Kingston, WA 98346 (800) 800-2811 paul@go-usg.com www.go-usg.com Electric Boxes & Pedestals, Wire, Meters



W. S. EMERSON COMPANY Dale Morse 15 Acme Road Brewer, ME 04412 (800) 789-6120 / (802) 274-2125

moresedale@hotmail.com www.wsemerson.com Embroidered, Screen Printed and Appliqued WEST END FIREWOOD **Bruce Vanden Akker** 496 Purgatory Road Whitinsville, MA 01588

(774) 813-

bruce@westendfirewood.com www.westendfirewood.com Manufacturers of Packaged Firewood, Cord-Wood • Barrels of Firewood Kindling • Fire-Starters

WILCOR INTERNATIONAL Zach Sivers / Cody Rider 161 Drive In Rd. Frankfort, NY 13340 (800) 346-2345 sales@wilcor.net



www.wilcor.net Camping, Fishing, RV Supplies, Toys, Gifts

WILD ENERGY **Customer Service** 935 N. Geneva Road Suite 609-18 Sarasota, FL 34232 (833) 563-6300 wildenergyco.com **Energy Options for Campgrounds**



ZOOK CABINS Customer Service 5075 Lower Valley Road Atglen, PA 19310 (610) 595-4641 info@zookcabins.com www.zookcabins.com A line of Park Model Homes offering modern and luxurious options.



2024 NCA Exhibitors As of 2-1-23

Plus... Top Safety Products Cold River Mining Campground Views



A Special Thank You to those supporting NCA's **FORTIFYING THE FUTURE CAMPAIGN**





Refined, Renewed, and Refreshed – Welcome to the Wellsworth Hotel

After 23 wonderful years as Southbridge Hotel and Conference Center, we're excited to showcase our new name: Wellsworth Hotel, a symbol of our commitment to innovation, excellence, and renewed vision. Wellsworth pays homage to American Optical Company, founded by George Wells more than 160 years ago in the very spot we're in now. Wellsworth Hotel today honors the legacy of its name with careful preservation of the American Optical historic clock tower, façade, foyer, and elegant marble staircase. For more information and our detailed history, head to the History page of our new website.

Our comforting and premium amenities will remain, including our expansive indoor swimming pool and hot tub, two racquetball courts, half-court basketball court, Visions Restaurant, and Shades Lounge.



WELLSWORTH HOTEL

SOUTHBRIDGE, MA